## CALLS FOR SERVICE

The Allamakee County Sheriff's Office is continuing to answer calls for service from the public. We have changed our procedures in order to limit possible exposure to the COVID-19 virus.

## REPORTING AND REQUESTS FOR SERVICE

Emergency Calls should be made by calling 911.

Non-Emergency calls should be made by contacting the Allamakee County Sheriff's Office Dispatch Center by calling (563) 568-4521.

The dispatcher will need to get certain information from the caller, such as;

- 1. The type of report being made
- 2. Location of the incident
- 3. Name and address of reporting party
- 4. Telephone number of the reporting party

If a face to face contact is required, you will be asked four health screening questions in order to provide the responding deputy sheriff with information to allow for a determination of what personal protective equipment should be worn.

Your report will then be assigned to a deputy sheriff.

The deputy sheriff may make the initial contact by telephone to gather more information.

When responding, our deputy sheriffs have been advised to practice physical distancing in order to limit the possibility of exposures. Your health and that of our deputies is important to us.

We appreciate your understanding as we continue to serve the community during this unprecedented time.